



BUNTS SANGHA'S

**S.M. SHETTY COLLEGE OF SCIENCE, COMMERCE  
& MANAGEMENT STUDIES**

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**S.M. SHETTY COLLEGE OF SCIENCE, COMMERCE &  
MANAGEMENT STUDIES, POWAI**

Date :15-02-2018

**ACTION TAKEN REPORT ON STUDENTS SATISFACTION SURVEY  
2017-18**

1. Nearly 13% of the students were unhappy with the canteen facility's service delivery time.

**Action:** Canteen was suggested to start canteen service on 7<sup>th</sup> floor during break.

2. Nearly 10% of the students were not satisfied with the Recreational facilities.

**Action:** The recreational facilities were not fully available to the students as they were under up-gradation in AY 2017-18.

IQAC Coordinator

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