



BUNTS SANGHA'S

S.M. SHETTY COLLEGE OF SCIENCE, COMMERCE & MANAGEMENT STUDIES

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MANAGEMENT STUDIES, POWAI

Date : 13-02-2021

ACTION TAKEN REPORT ON STUDENTS SATISFACTION SURVEY 2020-21

1. 4% of the students are not satisfied with the Presentation skills like content delivery.
 - **Action:** As the lecture were conducted completely in online mode due to Covid-19, teachers content delivery improvement workshop and online educational tools training is suggested for teachers which IQAC is directed to organize.
2. Nearly 6 % students were dissatisfied with study material of units covered in the LMS platform.
 - **Action:** As the lecture were conducted completely in online mode due to Covid-19, IQAC of the college directed to organize e-content delivery workshop.
3. 5% of the students found provision of getting additional latest information pertaining to the subject during the class dissatisfactory.
 - **Action:** As the lecture were conducted completely in online mode due to Covid-19, all the departments were suggested to start their YouTube channels with uploading the recorded lectures.
 - Also the teachers are suggested to start and post the Open Educational resources for students to get the extra information related to the subject.
4. 5% of the students found Query Solving inside and outside the class dissatisfactory.
 - **Action:** Teachers are instructed to conduct online Remedial sessions after the class hours and also instructed to be available for students through Social media.

IQAC Coordinator



PRINCIPAL
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