

**BUNTS SANGHA'S  
S.M. SHETTY COLLEGE OF SCIENCE, COMMERCE &  
MANAGEMENT STUDIES, POWAI**

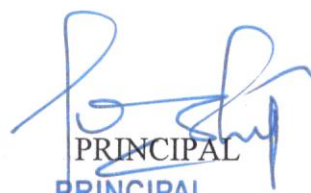
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**ACTION TAKEN REPORT ON STUDENTS SATISFACTION SURVEY  
2020-21**

1. 4% of the students are not satisfied with the Presentation skills like content delivery.
  - **Action:** As the lecture were conducted completely in online mode due to Covid-19, teachers content delivery improvement workshop and online educational tools training is suggested for teachers which IQAC is directed to organize.
2. Nearly 6 % students were dissatisfied with study material of units covered in the LMS platform.
  - **Action:** As the lecture were conducted completely in online mode due to Covid-19, IQAC of the college directed to organize e-content delivery workshop.
3. 5% of the students found provision of getting additional latest information pertaining to the subject during the class dissatisfactory.
  - **Action:** As the lecture were conducted completely in online mode due to Covid-19, all the departments were suggested to start their YouTube channels with uploading the recorded lectures.
  - Also the teachers are suggested to start and post the Open Educational resources for students to get the extra information related to the subject.
4. 5% of the students found Query Solving inside and outside the class dissatisfactory.
  - **Action:** Teachers are instructed to conduct online Remedial sessions after the class hours and also instructed to be available for students through Social media.

  
IQAC



  
PRINCIPAL  
PRINCIPAL  
Bunts Sangha's S. M. Shetty College  
of Science, Commerce & Management Studies  
Powai, Mumbai - 400 076.