


**BUNTS SANGHA'S
S.M. SHETTY COLLEGE OF SCIENCE, COMMERCE &
MANAGEMENT STUDIES, POWAI**

**ACTION TAKEN REPORT ON STUDENTS SATISFACTION SURVEY
2021-22**

1. Around 4% of the students are not satisfied with the interaction with teachers in Social Media.
 - **Action:** IQAC has instructed and motivated the Teachers to respond the queries of the students through social media.
2. Nearly 4 % students were not happy with the administrative office delays.
 - **Action:** College has introduced online portal for students for admission, exam fees and for other works which helped to reduce the delay.
3. In Open ended response students suggested to improve the configuration of lab machines.
 - **Action:** The IQAC has sent the student's requirement the management through the College Development Committee.
4. In Open ended response students suggested to have Smart Classroom with Smart Boards.
 - **Action:** The IQAC has sent the student's requirement to install at least 5 smartboards in the classroom to the management through the College Development Committee.
5. In Open ended response students suggested to start new Certificate Courses in the Area of IT, Gender sensitization and Environment.
 - **Action:** The IQAC directed to the respective departments and committee heads to start new certificate courses in students requested area.


IQAC




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Bunts Sangha's S. M. Shetty College
of Science, Commerce & Management Studies
Powai, Mumbai - 400 076.